

2019 NEW BLOOD GLUCOSE METER

Accu-Chek® will be the Preferred Blood Glucose Meter and Test Strips for SHBP Commercial Plan Options (not applicable to Medicare Advantage plans or Kaiser HMO)

Q1: Does the meter cost me anything?

A1: No. A new Accu-Chek® meter will be provided to all benefit eligible plan members and their covered dependents who meet the coverage requirements at no cost to the member.

Q2: Which Accu-Chek® meters and test strips will be covered?

A2: Starting January 1, 2019, covered meters include: Accu-Chek® Aviva Plus, Accu-Chek Nano® and Accu-Chek® Guide. All Accu-Chek® test strips will have preferred formulary status.

Q3: How can members request a no-cost meter?

A3: Members can call the Diabetic Meter Team at 1-877-418-4746 or fill out and mail the diabetic supply order form which will be located on info.caremark.com/shbp to request a no-cost meter. Please note that each meter sent from the manufacturer will have 10 sample test strips included in the kit.

Q4: Where can members go for help learning to use the new meter?

A4: Additional information will be available on info.caremark.com/shbp, including links to Accu-Chek® diabetic meter training videos and detailed information about the available meters and test strips. The website is currently being updated with 2019 information and will be available soon.

Q5: How can a member get a new prescription for the Accu-Chek® test strips to fill on or after January 1, 2019?

A5: Ask your doctor to send a new prescription to your pharmacy, call the CVS Caremark® Diabetic Meter Team at 1-877-418-4746, or sign into your Caremark.com account and select "Request a New Prescription" to start delivery by mail.

Q6: When will the new Accu-Chek® meters be available for SHBP members to order?

A6: The new Accu-Chek® meters will be available December 2018.

Q7: Can members fill Accu-Chek® test strip prescriptions before January 1, 2019?

A7: No. The Accu-Chek® blood glucose test strips prescription will be processed by the retail pharmacies or the mail service pharmacy **ON or AFTER** January 1, 2019.

Q8: Are OneTouch® test strips compatible with Accu-Chek® meters?

A8: No.

Q9: What if a prescriber determines it is medically necessary for a member to continue to use OneTouch® test strips and meter?

A9: These members may request a prior authorization to continue to use OneTouch® test strips. If a prior authorization isn't approved and you continue to use the One-Touch® meter, your test strips will not be covered by your plan. If you already have a prior authorization for any other type of meter, it will remain in effect and this change will not affect you.

Q10: What Blood Glucose Test Strips will be available under the SHBP Co-pay Waiver Program?

A10: Accu-chek® Blood Glucose Test Strips will be the Preferred Test Strips under the SHBP Co-pay Waiver Program.