

Coronavirus (COVID-19) Update **March 13, 2020**

At CVS Health, we are actively monitoring the spread of COVID-19. During this evolving period of uncertainty, we recognize that your patients, especially those with chronic or complex conditions, may be anxious about access to medication. To help ensure patients can access an adequate supply of medication in support of continuity of care, we are taking additional steps across our pharmacy benefit management and specialty pharmacy businesses. We understand that being able to obtain their medication is critical especially in the case of periods of extended social isolation or quarantine that may affect some of your patients.

90-Day Prescriptions for Maintenance Medications

Starting today and throughout the ongoing COVID-19 outbreak, consider writing a 90-day prescription instead of a 30-day prescription for maintenance medications, as clinically appropriate, for your patients whose pharmacy benefit is administered by CVS Caremark®. Most CVS Caremark pharmacy benefit management clients offer a 90-day benefit for non-specialty maintenance medications. We are actively working with clients who do not offer that benefit to waive early refill limits on 30-day prescription maintenance medications to help ensure access and continuity of care. For details regarding how we're supporting patients who use specialty medications, please see our [specialty communication](#).

No-Charge Home Delivery

CVS Pharmacy® is currently waiving home delivery charges on prescription medications for all patients (regardless of plan sponsor). With the Centers for Disease Control and Prevention (CDC) [encouraging](#) people at higher risk for COVID-19 complications to stay at home as much as possible, this is a convenient option to avoid coming to the pharmacy for refills or new prescriptions. As always, there is no delivery charge for prescriptions filled by CVS Caremark Mail Service Pharmacy™, when plan members choose mail.

Preparing for Possible Drug Shortages

We are closely monitoring the global manufacturing environment. Currently, we do not see any disruptions to the supply chain that may affect the ability of our CVS Caremark pharmacies to fill prescriptions for plan members, now and in the near future. As always, we encourage members to refill maintenance medications in a timely manner.

Our monitoring process occurs in real-time and includes the supply of active pharmaceutical ingredients, as well as brand and generic pharmaceutical products. In addition, the U.S. Food and Drug Administration (FDA) is closely monitoring medications that are manufactured in China or rely solely on active pharmaceutical ingredients from China. The agency has said that it has reminded more than 180 manufacturers to notify the FDA of any potential supply chain disruptions.

Based on current demand and our real-time monitoring of the supply of medications that your patients and our customers rely on us to provide, we have adequate supply available across all product lines. Manufacturers have told us they do not anticipate any immediate supply issues. Given the fluid nature of the COVID-19 outbreak, we will continue to monitor the situation and work with our suppliers to address issues as they arise. We will alert you to potential disruptions and share our contingency plans to address them, which will depend on the product affected and severity of the shortage.

Current COVID-19 Treatment Options

Treatment for COVID-19 currently consists of supportive care, while a variety of investigational approaches are being explored. There is no specific FDA-approved treatment or vaccine currently available for COVID-19. Experts, including scientists with the World Health Organization, expect that a vaccine will take 12 to 18 months to develop and manufacture. We understand that therapeutics to treat a COVID-19 infection might be developed much more quickly with clinical trials already underway, but it is too soon to know when such treatments might be available. We are monitoring these developments closely.

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