The EFT New Setup/Change Request Form is now located on the CVS Caremark Pharmacy Portal: https://rxservices.cvscaremark.com in the Document Queue. If your pharmacy has not registered with the CVS Caremark Pharmacy Portal, see below information on how to register and log into the portal.

- **Chain/PSAO Headquarters:** If you have not previously registered to access the CVS Caremark Pharmacy Portal, please contact your current Network Account Manager for more information on obtaining appropriate User ID and initial temporary password information.
- **Independent Pharmacies:** Your pharmacy will be prompted to set a unique username and password as part of the initial login process. You also will be prompted to read and agree to the pharmacy portal terms of use. Detailed pharmacy-specific account information must be entered as part of the initial login process including, but not limited to: pharmacy NCPDP number (seven digits), pharmacy NPI, state license number, DEA number, etc.

Pharmacy Portal Terms of Use:

- **Confidentiality:** The information provided herein is CVS Caremark’s confidential and proprietary information and considered “Confidential Caremark Information” as that term is defined in the Caremark Provider Manual. Pursuant to the terms of the Caremark Provider Manual, you may not disclose, sell, assign, transfer or give the information to any third party.
- **Right to Access:** The Pharmacy Portal is the property of CVS Caremark. Only pharmacy entities contracted with CVS Caremark as a network provider (and their authorized representatives) may access the web portal, as consistent with the Provider Agreement. By logging onto the web portal, you represent that you have the requisite authority to access the web portal. CVS Caremark may exercise any and all remedies available to it, including pursuit of legal action, to address unauthorized access.

If you have questions, email RxServices@CVSCaremark.com.