



**Change to 90-day supplies using  
CVS/pharmacy locations**

Dear Wells Fargo plan member:

As of **January 1, 2015**, you can save on long-term medicines by changing your 30-day prescriptions to money-saving 90-day supplies at a CVS/pharmacy store. You can choose to fill at any one of our more than 7,300 CVS/pharmacy locations or with CVS Caremark Mail Service Pharmacy for the same low price. To receive a 90-day supply via retail you must use a CVS/pharmacy store. 30-day supplies can be filled at a CVS/pharmacy or at one of the 66,000 network pharmacies.

**Get started with CVS/caremark by phone:**

Once you receive your CVS/caremark prescription ID card, you can call toll-free at **1-800-772-2301**. Have your benefit ID number located on the front of the ID card ready. CVS/caremark will help you change to mail service.

1. Let the representative know you wish to fill your prescription through mail service
2. Provide the names of the long-term medications you take, your doctor's name and phone number, your mailing address and method of payment
3. The Customer Care representative will reach out to your physician for an updated prescription and process your order

**Get started with CVS/caremark mail service by mail**

1. If you need your prescription filled right away, ask your doctor to write two prescriptions for your long term medicines:
  - The first one for a short-term supply (30 days) to be filled right away at a participating retail pharmacy
  - The second one to be mailed to CVS/caremark for the maximum day supply allowed (up to a 90-day supply) with as many as three refills (if appropriate)
  - If you are not in a hurry, just mail your prescription for up to a 90-day supply (with appropriate refills) to CVS/caremark
2. Complete the mail service order form. Log onto your **www.caremark.com** and print out a mail service order form.
3. Mail an order form along with your prescription(s) and payment to the CVS Caremark Mail Service Pharmacy address printed on the form. You can pay using the electronic check, Bill Me Later, or credit/debit card (VISA, MasterCard, Discover or American Express). You may also pay check or money order. **DO NOT SEND CASH.**
  - Note: Electronic check and Bill Me Later require pre-registration. Call Customer Care toll-free at **1-800-772-2301** to get started



4. Allow up to 10 days from the day you submit your order for delivery of your medicine

**Get started with 90 day supplies at a CVS/pharmacy store**

Ask your doctor to write a prescription for a 90-day supply with refills as clinically appropriate, then bring your prescription to a CVS/pharmacy store to be filled.

Or

Once you receive your CVS/caremark prescription ID card, you can call toll-free at **1-800-772-2301**. Have your benefit ID number located on the front of the ID card ready. CVS/caremark will help you transfer your prescription to a CVS/pharmacy store.

1. Let the representative know you wish to transfer your prescription to a 90-day supply and pick it up at a CVS/pharmacy store
2. Provide the names of the long-term medications you take and your doctor's name and phone number
3. The Customer Care representative will reach out to your doctor for an updated prescription and send the prescription to your local CVS/pharmacy store

Sincerely,

Your Customer Care Team