

Here's an overview of your CVS Caremark benefits.

HSTA Retiree Plan

The information below is a brief summary of your prescription drug benefits as well as some frequently asked questions about the CVS Caremark prescription benefit program. CVS Caremark and the EUTF want to help you find value with your prescription benefit program.

	Short-Term Medications CVS Caremark Retail Pharmacy Network (Up to a 30-day supply)	Long-Term Medications CVS Caremark Mail Service Pharmacy or Hawaii Mail Service Pharmacy (Up to a 90-day supply)
Generic Medications Ask your doctor or other prescriber if there's a generic available, as these generally cost less.	\$5 for a generic prescription	\$9 for a generic prescription
Brand-Name Medications If a generic is not available or appropriate, ask your doctor to prescribe from your plan's drug list.	\$15 for a brand prescription	\$27 for a brand prescription
Refill Limit	None	None
Specialty Medications	Subject to the applicable generic/ brand copayments. \$0 for oral oncology medications.	N/A
Insulin	\$5 copayment	\$9 copayment
Diabetic Supplies	\$0 copayment	\$0 copayment
Customer Care	Walk-in services: Pauahi Tower, 1003 Bishop Street, Suite 704 - 7:45am - 4:30pm, Monday through Friday. Call toll-free at 1-855-801-8263, TDD 711, 24 hours a day, 7 days a week. Plan information is also available on caremark.com or at caremark.com/eutf .	

Please Note: When a generic is available, but the pharmacy dispenses the brand-name medication upon the member's request, the member may be responsible to pay the difference between the brand-name medication and the generic, plus the generic copayment.

Copayment, copay or coinsurance means the amount a plan participant is required to pay for a prescription in accordance with a Plan, which may be a deductible, a percentage of the prescription price, a fixed amount or other charge, with the balance, if any, paid by a Plan.

Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information.

NUBAAG

Plan Changes Effective July 1, 2022

Added the CVS RxSavingsPlus program, which provides drug discounts for certain non-covered prescription drugs dispensed by participating network pharmacies.

Frequently Asked Questions

How do I find a pharmacy in the CVS Caremark Pharmacy Network?

To find a network pharmacy near you, use the Pharmacy Locator tool on Caremark.com or on the CVS Caremark mobile app. Or, you can call Customer Care at 1-855-801-8263 (available 24 hours a day, seven days a week).

How do I transfer my prescription from a non-network retail pharmacy to a pharmacy in CVS Caremark Pharmacy Network?

Find a network pharmacy by using the Pharmacy Locator tool on Caremark.com, through the CVS Caremark mobile app or by calling CVS Customer Care at 1-855-801-8263. Call or visit your new network pharmacy and tell the pharmacist where you are currently filling your prescription. The pharmacist will contact the non-network pharmacy and make the transfer for you.

Can I fill my prescription at a non-network retail pharmacy?

Yes. If you fill your prescriptions at a non-network pharmacy, you will pay the full retail price of the medication and will need to send CVS Caremark an online or paper claim for reimbursement. You can submit a claim electronically on Caremark.com or through the CVS Caremark mobile app by completing the required fields and submitting copies of your receipts. Or, you can download and print a claim form on Caremark.com. When you fill prescriptions with a non-network pharmacy, reimbursements may be limited, and you will have to pay your copayment + 30% coinsurance plus the difference between the CVS Caremark-contracted cost and the actual cost of the medication.

Why should I have my medications delivered from the CVS Caremark Mail Service Pharmacy?

The CVS Caremark Mail Service Pharmacy is located on Oahu and is a convenient way for you to order your maintenance prescriptions. Your maintenance medications can be delivered to your home or a location of your choice with standard shipping at no cost to you. By using the mail service pharmacy, you minimize trips to the pharmacy and help to keep costs lower.

To view more Frequently Asked Questions, visit the CVS website [caremark.com/eutf](https://www.caremark.com/eutf).