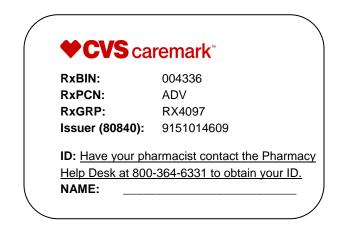


**Dear Valued Member:** 

Beginning January 1, 2020, if you have not received your ID cards in the mail, you may sign in at Caremark.com/startnow or log into the CVS Caremark mobile app to view or print a temporary ID card. Alternatively, provide this one time use card to your pharmacy after January 1, 2020 so that your billing information can be updated.

- 1. Fill in the underlined area below with your name.
- 2. Present this temporary ID card to the pharmacist, and request that they call the Pharmacy Help Desk at 800-364-6331 to obtain your member ID to process prescriptions.





For questions or concerns, please call 855-303-3979 toll-free to speak to a Customer Care representative 24 hours a day, seven days a week.

Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information.