



Dear Valued Member:

Beginning January 1, 2020, if you have not received your ID cards in the mail, you may sign in at [Caremark.com/startnow](https://www.caremark.com/startnow) or log into the CVS Caremark mobile app to view or print a temporary ID card. Alternatively, provide this one time use card to your pharmacy after January 1, 2020 so that your billing information can be updated.

1. Fill in the underlined area below with your name.
2. Present this temporary ID card to the pharmacist, and request that they call the Pharmacy Help Desk at 800-364-6331 to obtain your member ID to process prescriptions.



RxBIN: 004336
RxPCN: ADV
RxGRP: RX4097
Issuer (80840): 9151014609

ID: Have your pharmacist contact the Pharmacy Help Desk at 800-364-6331 to obtain your ID.

NAME: _____

Visit [Caremark.com](https://www.caremark.com) for easy refills, timesaving tools and more.

Present this prescription card to fill your prescription at any participating retail pharmacy.

Customer Care Representative:	Pharmacy Help Desk for Pharmacists:
855-303-3979	800-364-6331

Submit paper claims to:
CVS Caremark Claims Department
P.O. Box 52136, Phoenix, AZ 85072-2136

For questions or concerns, please call 855-303-3979 toll-free to speak to a Customer Care representative 24 hours a day, seven days a week.

Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information.

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4097-TempID-102919