# **IMPORTANT INFORMATION:** 2023 Medicare Star Ratings



### SILVERSCRIPT INSURANCE COMPANY - S5601

For 2023, SILVERSCRIPT INSURANCE COMPANY - S5601 received the following Star Ratings from Medicare:

**Overall Star Rating:** Health Services Rating:

**Drug Services Rating:** 

★★★☆☆ Service not offered ★★★☆☆

**SilverScript**<sup>®</sup>

Every year, Medicare evaluates plans based on a 5-star rating system.

### Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

## The number of stars shows how well our plan performs.

****	EXCELLENT
★★★★☆	ABOVE AVERAGE
★★★☆☆	AVERAGE
★★☆☆☆	BELOW AVERAGE
*****	POOR

### Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare.

### Questions about this plan?

Contact SILVERSCRIPT INSURANCE COMPANY 7 days a week from October 1 – March 31, 8 a.m. to 8 p.m., local time, or 5 days a week (M-F) from April 1 – September 30, 8 a.m. to 8 p.m., local time, at 1-833-526-2445 (toll-free) or 711 (TTY).

Current members please call 24 hours a day local time, 7 days a week, 1-866-235-5660 (toll-free) or 711 (TTY).

SilverScript Employer PDP is a Prescription Drug Plan. This plan is offered by SilverScript Insurance Company, which has a Medicare contract. Enrollment depends on contract renewal.